

TSB # 228-0031
Prince Castle
355 East Kehoe Blvd
Carol Stream, IL 60188
Date 2/9/2017



3Wire,

Program Outline

An estimated ~300 early generation CBT horizontal toasters are planned to have the conveyor assembly and infeed rack changed out, if not done so already. The conveyor assembly will be changed out from a 3-shim to a 2-shim and the infeed rack from a long to a short.

The retrofit program is expected to be completed by January 31, 2018 and includes serial numbers up to ELMK141420X.

Prince Castle will identify the quantity and locations for the changeout on a monthly basis. A single shipment of the allotted units for the month will be shipped to 3Wire for processing individually (ASA designation, ship-to location, timing, etc.). The program may have a wait list and shipments are expected to be at standard **Ground** shipments (**\$40.00** for 2 shim & **\$19.00** for short rack).

The repair has a flat, all inclusive fee of **\$300.00** for ASA's, or **\$150.00** for McDonald's In house technicians. This flat rate includes labor & travel charges. Please note this repair should take no more than 1 hour. Any additional charges will not be allowed to be billed either to Prince Castle, or the McDonald's location being serviced (NO EXCEPTIONS).

****Please copy the YouTube link below for step by step instructions on how to perform the repair****

TBD.

Materials:

All parts will be shipped to your facilities at no cost. If any parts kits get lost or damaged, Prince Castle will not pay for the replacement parts.

Parts Kits Being Installed:

- 353-201s (MCD Kit Main Cnvyr, CBT (No Motor)
- 353-909s (Infeed Short Rack)
- Cam Pin Adjustment

The old 353-201 conveyor assembly will need to be removed from the store and disposed of at your maintenance facilities.

The old infeed rack "Long Rack" is optional for the store to keep, but please notate if they choose to do so.

Sincerely,

A handwritten signature in black ink, appearing to be "R. B. ...", written over a light blue horizontal line.