

TSB # 323-0037
Prince Castle
355 East Kehoe Blvd
Carol Stream, IL 60188
Date 4/17/2017

Dear Customer,

In a going effort to ensure quality on our Genuine OEM Equipment we are Issuing a TSB for our CBT toasters Series. We have discovered that stores are not taking proper cleaning procedures with the landing zone. This new kit (OEM Kit Part # 95-1945s) allows the landing zone to be locked down with Pre-Loctited screws to prevent ripping of the landing zone cord. **Please note this is not covered under Warranty.**

Common Symptoms:

- Landing zone will not heat up to OEM specified temperature
- Landing zone cord is damaged
- Male and Female connection cord ends are damaged

Procedure:

- Install new landing zone kit with Pre-Loctited screws (OEM Kit # 95-1945s)
- Follow Daily Cleaning instructions step #4 in the Operations Manual Included with the toaster. If the manual has been misplaced please scan QR code below.



Cleaning Instructions:

Cleaning—Daily

1

Remove crumbs from the crumb collection portal by wiping with a clean, sanitizer-soaked towel. Then, clean the crumb collection portal with a clean, sanitizer-soaked towel sprayed with Heavy Duty Degreaser solution. Rinse with a separate, clean, sanitizer-soaked towel.



4

Wipe out landing zone tray with a clean, sanitizer-soaked towel sprayed with Heavy Duty Degreaser solution. Rinse with a separate, clean sanitizer-soaked towel.



Wipe out crumbs from conveyor crumb collection shelf

Remove Teflon release sheet retaining clips located over

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95-1945s Remove and Install



Sincerely,

A handwritten signature in black ink, appearing to read "Paul Svenningsen", written over a light grey textured background.

Paul Svenningsen