

TSB # 323-0035
Prince Castle
355 East Kehoe Blvd
Carol Stream, IL 60188
04/05/2017



Dear Customer,

In a going effort to ensure quality on our Genuine OEM Equipment we are Issuing a TSB for our DCFT-MCD toasters Series. This TSB removes a heat shield bracket (OEM Part # 527-815) that can potentially cause pre-mature wear of the club section drive gear. In addition to the wear, when this bracket comes in contact with the gear it makes a high pitch squeaking noise. Please see information below on how to correct this issue.

Common Symptoms:

- Club section making high pitch squeaking noises
- Club stalling, or skipping
- Excessive shaving build up

Units Effected:

- Units Manufactured Prior to 3/1/2017 (Serial Codes prior to CMMK)

Procedure:

Please follow the insertional step by step video. You can watch the video on this document, or copy and paste the YouTube link. Also see picture of the Heat Shield Bracket (OEM PART # 527-815) for reference. <https://www.youtube.com/watch?v=qDaGkMowhXM&feature=youtu.be>



Pull Out Club Section Slightly

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**REMOVE BRACKET (OEM PART # 527-815)
AND RE-ASSEMBLE. ONCE BRACKET IS
REMOVED DISPOSE OF THE PART.**

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Svenningsen". The signature is written in a cursive style.

Paul Svenningsen

Technical Service Manager U.S.