

TSB # 323-0053
Prince Castle
355 East Kehoe Blvd
Carol Stream, IL 60188
Date 10/30/2017



Dear Customer,

In a going effort to ensure quality on our Genuine OEM Equipment we are Issuing a Technical Service Bulletin for our DCFT Toaster Series. This TSB depicts how to correct reverse compression issues. Please Read Detailed information below.

****Please Note this visit does not require on-site tech service. Prince Castle will cover all warranty parts cost. ****

Issue:

Compression settings are opposite of the original OEM setting due to the knob indicator mark and D slot being reversed. Early Generation Knobs (OEM Part # 526-221) are not affected.

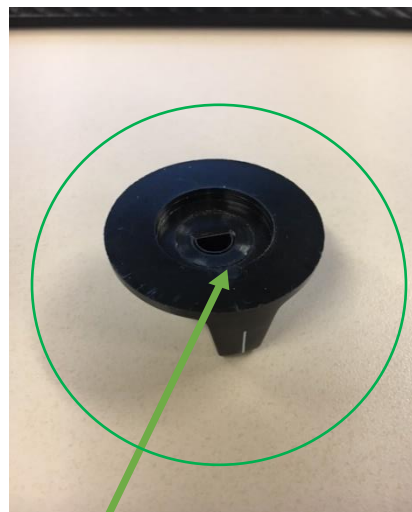


Common Symptoms:

- Compression Settings reversed
- Compression gap increases when knob is turned to decrease compression gap
- Compression gap decreases when knob is turned to increase compression gap
- Inability to dial in toaster for optimal compression settings

Old OEM Knob Part # 526-756

New OEM Knob Part # 526-757



Locator flats 180 deg. across to each other

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Units Effected:

- Serial # 's containing: HL,JL,KL,LL,ML,AM,BM,CM,DM,EM,FM,GM,HM,JM
- Manufactured Dates: 8/17/2016 to 9/30/2017

Procedure:

Step # 1:

Identify serial # of the unit and follow instructional video on how to check and repair Knob Operation.

<https://www.youtube.com/watch?v=YJoD-0A8oVk&feature=youtu.be>



Sincerely,

A handwritten signature in black ink, appearing to read 'Paul Svenningsen'.

Paul Svenningsen

Technical Service Manager U.S.